# Your Three-Month Supply Network

### Frequently Asked Questions (FAQs)

#### What happens if I keep filling my long-term medication like I'm doing now?

Per your plan, you can keep filling a one-month supply instead of a three-month supply, but you could miss out on savings.

Pay more

Three one-month supplies



### Why is a three-month supply better with long-term medication?

With a three-month supply, you're less likely to miss a dose, which can keep you healthier. Also, you don't have to refill as often, which can save you time and money. Find out more at express-scripts.com/KyleAndNick.

#### How do I get a three-month supply of my medication?

You can have the Express Scripts Pharmacy<sup>SM</sup> deliver it (with FREE standard shipping) by visiting **express-scripts.com/3month**, or you can get it from a network retail pharmacy that fills a three-month supply.

## How can I find a retail pharmacy that fills a three-month supply?

Log in or register at **express-scripts.com/3month**, select "Prescriptions" and click "Find a Pharmacy" to find your closest pharmacy that fills three-month supplies.

# How do I get my medication delivered from the Express Scripts Pharmacy?

Go to express-scripts.com/3month, choose the medication you want delivered, add it to your cart, then check out.

We'll work with your doctor to get you set up, and there's no additional cost to you. Your medication will be delivered in a confidential, tamper-evident, weather-resistant package.

# How soon will my medication be delivered after it's ordered?

Orders are usually processed within 48 hours from when we get them. Your medication should be delivered in about 8 days (10 to 14 days if it's a new prescription). Please have a one-month supply of your medication on hand when you place your order. You can check your order status by going online anytime.

#### Express Scripts manages your prescription plan.

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¹ The medications affected by this plan limit may change. To find out whether your medication's price is affected by these plan limits, visit express-scripts.com and select "Price a Medication" from the "Prescriptions" menu after you log in. After entering your medication, click "View coverage notes" on the results page. If you are a first-time visitor to our website, please take a moment to register and have your member ID number handy. If the cost of a medication at a retail pharmacy is lower than your plan's retail copayment or coinsurance, you will not pay more than the retail pharmacy's cash price, regardless of the number of times you purchase the prescription. In some cases, this price may be less than either your standard retail or mail copayment or coinsurance.